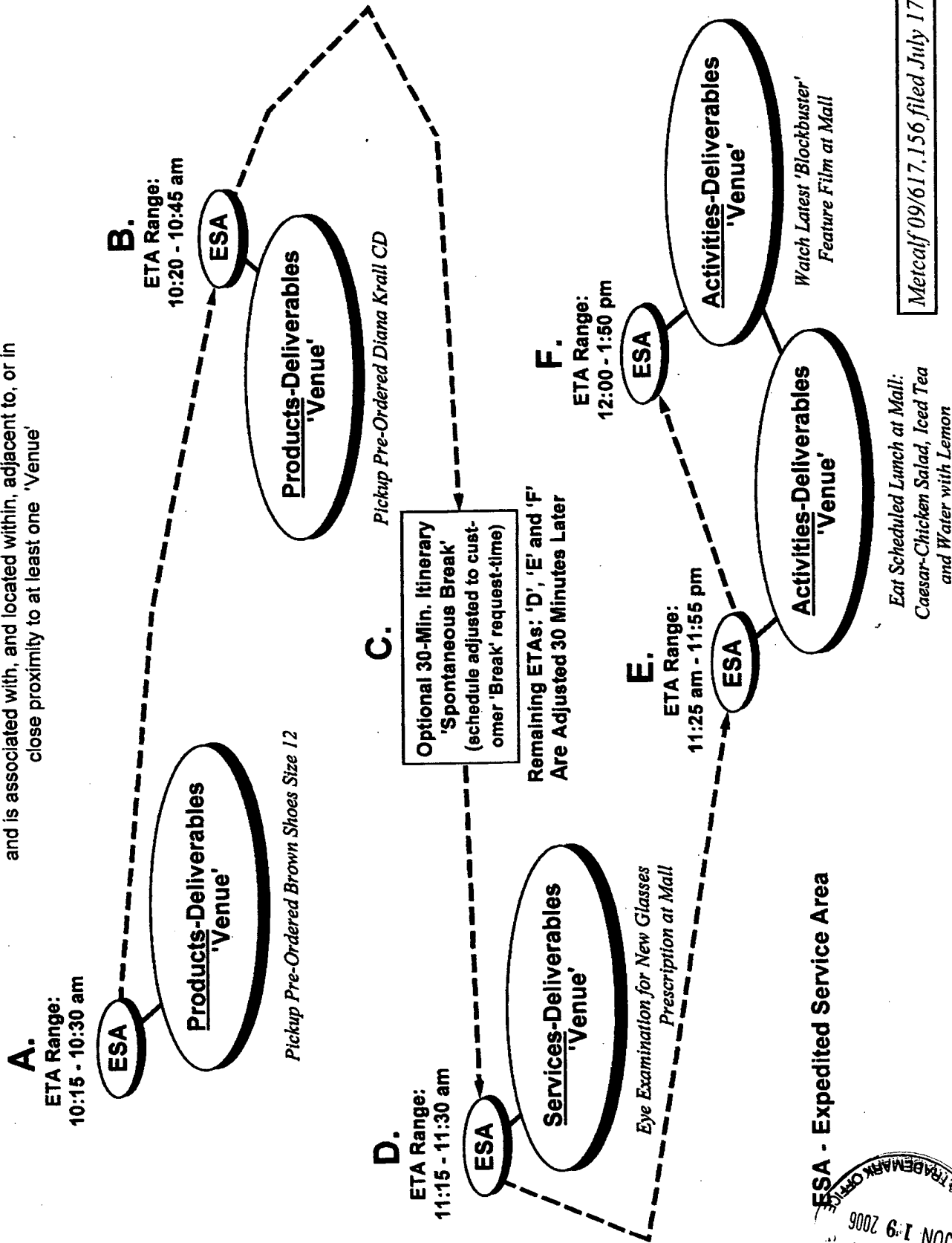


Diagram-Example of 'Time-Saving' Scheduled-Customer Visitations Among a Network of Expedited Service Areas (ESAs)

Each ESA is sized to accommodate visitations by scheduled-customers and is associated with, and located within, adjacent to, or in close proximity to at least one 'Venue'



ESA - Expedited Service Area



Metcalfe 09/617,156 filed July 17, 2000